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FOR ADDITIONAL INFORMATION
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Bryan Texas Utilities Selects Milsoft Outage Management

ABILENE, Texas – February 8, 2013 — *Milsoft Utility Solutions, Inc.,* Bryan Texas Utilities has chosen the Milsoft Outage Management System.

Bryan Texas Utilities has added Milsoft OMS to the Milsoft IVR and Milsoft Engineering Analysis that it was already using. The utility is implementing the best systems and applications it can find to best serve its customers, and an automated outage management system (OMS) is an important component. "We want to be able to know about and respond to customer service outages as quickly as possible," said Engineering Manager Shawndra Green. "Milsoft OMS will enable us to do this as well as to improve our customer communications and service during both the most severe weather events and normal daily operations."

Milsoft OMS is used by more than 200 electric utilities to detect, evaluate and respond to customer service outages more quickly and effectively. Automated collection, organization, analysis and display of relevant data improves employee productivity and effectiveness, especially during severe system outage events. A detailed electric network connectivity model and logical location prediction enables speedy, accurate response and restoration and ensures timely and accurate communications with employees, customers and other stakeholders. Milsoft leads the industry in integration and interoperability of its OMS with its customers' other systems and applications. Milsoft's customer service and technical support is legendary.

About Bryan Texas Utilities

Bryan Texas Utilities is a municipally owned electric utility which serves the citizens of the city of Bryan and surrounding areas. This public power system began operations in 1919 and has continued to operate so as to provide maximum value to the community. Bryan Texas Utilities serves more than 49,000 residential, commercial and industrial customers . Learn more at: www.btutilities.com.

About Milsoft Utility Solutions, Inc.

The Milsoft team has provided industry leading engineering and operations (E&O) software and peerless customer support to the electric utility industry in the US and abroad for more than 25 years. Milsoft's Engineering & Operations System integrates Engineering Analysis, Outage Management, Geographic Information, Field Engineering and IVR Communications with each other and with a utility's other systems, applications and data to enable the most efficient and effective planning, operation and management of an intelligent grid. Learn more at: www.milsoft.com.