

Discover the Hometown Connections Smart Cities Advantage

Hometown Connections, Inc., is a non-profit utility services organization specializing in the unique challenges facing community-owned utilities. For more than 20 years, our expert team has helped over 900 utilities to transform their processes and systems. Using a collaborative, community-focused approach, Hometown Connections provides innovative solutions without the private industry price tag.

Hometown Connections works with utilities both large and small, facilitating access to technology, services, and other solutions from industry-leading companies. Hometown Connections offers solutions to develop all areas of your utility business:

- Operations
- Cybersecurity
- Business Strategy
- Customer Care
- Finance
- Workforce

Work with a team that puts
your best interests first.

Benefit from 20 years' experience of guidance and access to quality products that cater to community-owned utilities.



Hometown has helped grow over 900 community-owned utilities

Hometown Connections has a track record for providing exceptional service and unbiased advice to community-owned utilities. Ask any one of our clients - Hometown Connections understands the unique needs of a community-owned utility.

Services Offered

Hometown is your one stop for services and technology:

Operations

- Advanced Metering Infrastructure (*Hometown Connections*)
- Engineering & Operations Software (*Milsoft*)
- Microgrids/Distributed Energy Generation (*PowerSecure*)
- OT Engineering/Regulatory Compliance (*AESI-US, Inc.*)
- EV Load Management (*Sagewell*)

Cybersecurity

- Cybersecurity Management (*Hometown Connections*)
- Utility Security Consulting (*AESI-US, Inc.*)
- Utility Cyber Insurance (*Marsh Wortham Power Gen Insurance*)

Business Strategy

- Organizational Transformation (*Hometown Connections*)
- Board Governance (*Hometown Connections*)
- Technology Planning (*Katama Technologies, Inc.*)
- Load Growth Consulting (*Sagewell*)

Customer Care

- Communications/IVR (*Milsoft*)
- Customer Engagement (*Apogee Interactive*)
- Market Research (*GreatBlue Research*)

Finance

- Cost of Service Research (*Utility Financial Solutions, LLC*)
- Insurance (*Marsh Wortham Power Gen Insurance*)
- Energy Trading & Risk (*The Energy Authority*)

Workforce

- Temporary Job Placements & Mentorships (*MFP-Connect*)

